



ENVIRONMENTAL SOLUTIONS FOR COMMUNITIES

# visions and values

 **VEOLIA**  
ENVIRONMENTAL  
SERVICES



shared  
**visions**  
minimising the impact of  
waste on the environment

Year on year, Local Authorities are having to meet increasing environmental challenges whilst coping with the ever more stringent requirements of advancing legislation, increasing demand for services and the rising expectations of millions of residents.

At Veolia Environmental Services we aim to satisfy these demands, bringing real benefits to both customers and communities. We work for the greater good of the public and the environment through the promotion of cleaner streets, a philosophy of waste minimisation, reuse and recycling and the delivery of uncompromising service levels.

As one of the leading waste management service providers to Local Authorities worldwide, we are fully aware of our social responsibilities. We understand the pressures of population growth and urban concentration and actively participate in the sustainable development of the communities in which we operate.

One of our overriding visions is to use waste as a resource and to this end we have developed innovative solutions that help reduce consumption of fossil fuels, cut greenhouse gases and help to preserve both natural resources and bio-diversity.

MINIMISING RECYCLING SUSTAINING INNOVATING  
DEVELOPING PROTECTING PRESERVING



# unique values

working in partnership to  
deliver best value

By understanding the needs of Local Authorities, Veolia Environmental Services has developed a unique business philosophy that enables us to deliver an outstanding range of services backed by levels of experience and expertise that are without parallel in the industry.

Reacting to local needs with common sense solutions we help our clients to exceed ambitious sustainability targets, whilst ensuring best value for money through continuous performance assessment coupled with leading edge technology.

We offer a world-class range of solutions, all individually tailored to suit our clients and backed by our market-leading expertise in handling all forms of waste at every stage of the process.

Delivering added value at all levels, our services extend to helping Local Authorities provide accurate verification of best value through the provision of key performance indicators, reviews and audits, plus communication campaigns to help win over the hearts and minds of communities.

UNDERSTANDING HELPING MEETING PARTNERING  
DELIVERING HANDLING SHARING

common sense  
**solutions**  
for local **needs**

### **Integrated Waste Management**

More and more Local Authorities are seeking to handle their waste requirements through tailored integrated strategies using joined up infrastructure and thinking. To meet this need, we deliver sustainable, cost-effective solutions based on a strategy of landfill avoidance, minimisation, reuse, recycling and energy recovery.

As an acknowledged leader in integrated waste management services to Local Authorities, we optimise the different stages of the waste management process technically, environmentally and cost-effectively to offer our clients successful long-term partnerships with comprehensive services across the board.



From financing, planning and procurement to construction, implementation and management, we help create new infrastructures, communicate waste strategy and benchmark our services against others to ensure continued development of ongoing service delivery.

U N D E R S T A N D I N G   H E L P I N G   M E E T I N G   P A R T

caring for  
**communities**  
and the **environment**

### **Refuse Collection**

Increasingly stringent public health and environmental legislation underlines the fact that regular and reliable refuse collection is an essential service which helps to ensure more pleasant surroundings whilst providing the entire community with a cleaner, healthier and more attractive place to live.

Responsive to the needs of our clients' areas of operation, we manage refuse collection operations reliably and professionally, offering a customised service via experienced personnel who are encouraged to develop and maintain good relationships with the communities they serve.

Making the best use of resources including vehicles, technology and of course people, we undertake our contracts by engaging with everyone in order to minimise impact upon the community and the environment. Through the use of the latest technology, such as GPS navigation, and quick response to change and negative service issues, we are able to deliver our operations to a standard beyond what is expected.

NERING DELIVERING HANDLING SHARING MI



turning  
**waste**  
into a **resource**

### Recycling

Recycling is at the head of our agenda, and we work closely with Local Authorities across the country to help them meet the increasingly ambitious recycling and recovery targets called for by EU and UK regulations. Our experience in developing integrated waste management systems helps Local Authorities meet the sustainable waste management challenge.



We provide comprehensive, cost-effective and sustainable services, collecting and sorting recyclables in all communities from inner cities to rural areas, recovering valuable raw materials, producing peat-free compost and recovering value and energy.

# cleaner, greener, safer

environment for all

## Street Cleaning

People today expect and demand a cleaner, greener and safer environment in which to live, work and play - a community they can take pride in. So keeping the streets free from litter, graffiti and dangers to health and safety is often a high priority for everyone.

Working closely with our clients, we develop a detailed understanding of an area's requirements so that our services can be effectively targeted to respond promptly and successfully, helping improve the local environment for all.

Our comprehensive range of expert services covers everything from the cleaning of streets and pavements to the upkeep of shopping centres, bridges and open spaces.



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